

Impact of COVID-19 on WBOP Social Sector Organisations

April 2020

SOCIALINK SURVEY FINDINGS

Number of Survey Respondents **104**
 Number of Organisations **At least 85**
 Date of Survey : Week 3-4 Level 4 Lockdown April 2020

Organisations' Current Support Needs

55% Support to figure out implications of COVID-19 on ongoing service delivery
 45% Sourcing Additional funding
 32% IT/ Tech Needs



Usual Services¹ Provided By Organisations

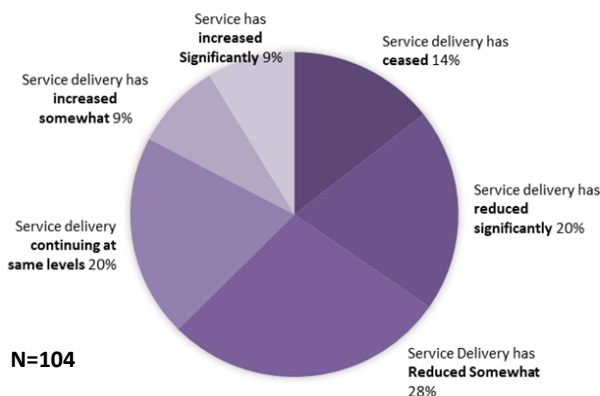
Health & Disability Support	33%
Education	31%
Services for Children	30%
Mental Health & Addiction	25%
Community Development	30%
Counselling/therapy	27%
Family Support/Parenting	25%
Housing/Emergency Accommodation	15%
Kaupapa Maori Services	12%
Physical Wellbeing/Sport	16%

¹ Respondents could choose 1 or more core services, so % don't add to 100.

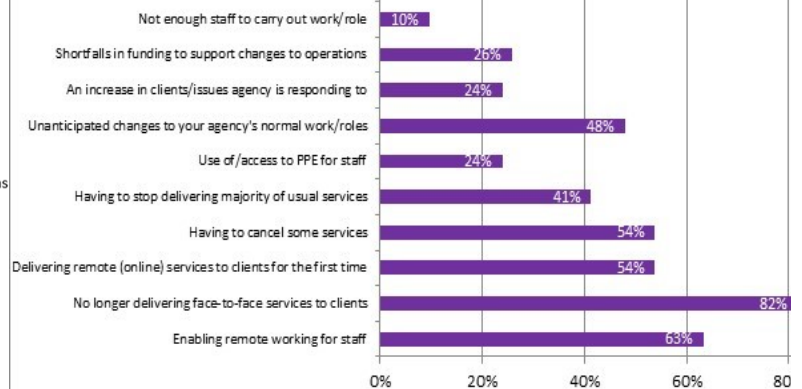
"We have slowed down slightly from previous referral levels, but we are concerned that this doesn't mean people don't need help, but that the restrictions are making it harder for them to reach out."

Specific Impacts of COVID-19 on WBOP Community Organisations and Communities

Changes to Service Delivery



Most Significant New Issues Impacting on Services



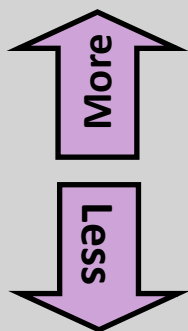
\$\$\$ FUNDING \$\$\$

52% of respondents reported actual or anticipated reductions in agency funding/income mainly from **fundraising** (44%), **donations** (33%) **gaming trust funds** (39%), **fee-for service and events** income

Issues agencies are currently supporting clients with:

Lockdown-related difficulties	70%
Worries about COVID-19	69%
Isolation / Loneliness	63%
Financial difficulties	43%
Mental Health issues	42%

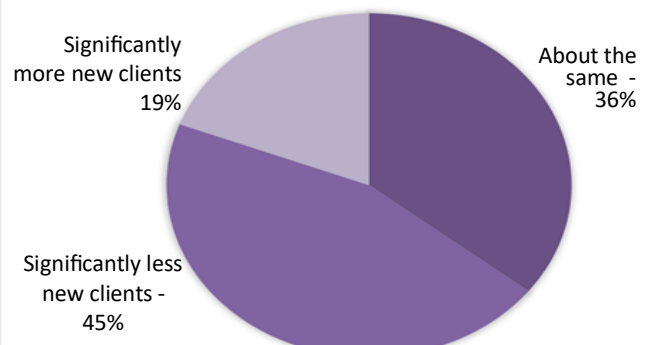
Organisations are Providing:



Info / Advice / resources
 Food Parcels
 Delivery of groceries/medication
 One - to - One Support

Group Services / Programmes

No. of New Clients since entering L4 Lockdown



"The unity between community groups has been incredible! We are sharing our areas of strength collaboratively to make a bigger impact than we could achieve independently - it has been very moving and empowering."